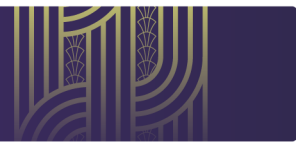




Scan for
NZSL name




Visual description: A purple Whaikaha logo with a QR scan for the NZSL name.

OIA0074



4 March 2025

Tēnā koe 

Thank you for your Official Information Act 1982 (OIA) request of 23 January 2025, to Whaikaha – Ministry of Disabled People (Whaikaha), requesting information relating to the work/life balance of public service leadership. I have answered each part of your request in turn.

It is important to note Public Service chief executives are responsible for the performance and operation of their agency and providing advice to Ministers. They have a high level of responsibility, which means they may be required to work outside of the normal working hours. This expectation is not passed onto all staff.

In the month of July 2024

-how many phone calls/txts/emails did your ceo/head of agency send/receive after 6pm (please break down by sent/received)

-how many of those were sent/received after 10pm

-how many txts/emails/phone calls did they make on a Saturday or Sunday

I refer you to Table 1 below. When looking at this data, please note the following caveats:

- The contents of the correspondence has not been reviewed, as to do so would require substantial research (section 18(f) of the OIA applies). Accordingly, there is a small possibility some correspondence counted within Table 1 is personal in nature.
- The count excludes any communications that may have been deleted (for example, spam emails or meeting invitations that automatically leave the inbox).



- The items cannot be totalled as some may be counted twice due to being sent/received on a Saturday/Sunday and within the requested time periods.

Table 1: Correspondence sent or received by the Whaikaha Chief Executive in the month of July 2024

	Phone calls	Text messages	Emails
Sent between 6pm-10pm	21	20	68
Received between 6pm-10pm	16	14	69
Sent between 10:01pm-7:30am	7	13	90
Received between 10:01pm-7:30am	4	23	36
Sent on a Saturday or Sunday	9	6	34
Received on a Saturday or Sunday	2	7	23

-how many days during this month did they respond to a message after 6pm

Emails were responded to after 6pm on 30 out of 31 days in July 2024. This information cannot be provided for phone calls or text messages, as to do so would require substantial manual collation to determine whether a call or text was made in response to another phone call or text. This part of your request is refused under section 18(f) of the OIA.

I can advise text messages were sent after 6pm on 13 out of 31 days, and phone calls were made after 6pm on 14 out of 31 days in July 2024.

Please note, as part of its commitment towards increasing transparency, the Ministry intends to make the information contained in this letter, and any attached documents, available to the wider public. The Ministry will do this by publishing this letter on our website. Your personal details will be deleted, and no information that would identify you as the requestor will be released.

If you wish to discuss this response with us, or if you are seeking any further information, please contact OIA_requests@whaikaha.govt.nz.

If you are not satisfied with this response, you have the right to seek an investigation and review by the Ombudsman. Information about how to make a complaint is available at www.ombudsman.parliament.nz or 0800 802 602.

Ngā mihi nui

A handwritten signature in black ink, appearing to read 'EMW', with a horizontal line underneath.

Emma Williams
Manager, Ministerial and Executive Services